St John's Medical Center
Financial Assistance Plain Language Summary

Financial Assistance Offered

St. John's Medical Center is committed to providing access to quality healthcare in the community it serves. As a key component of access to healthcare St John's provides a financial assistance program to help patients willing but unable to pay due to difficult financial circumstances.

Eligibility Requirements and Assistance Offered

Eligibility for and the amount approved for financial assistance is based on but not limited to multiple factors: type of care, insurance coverage or other sources of payment, income, family size.

Financial assistance is offered to patients who are uninsured and underinsured. Partial or full financial assistance will be granted based on a patient's ability to pay the charges billed.

Patients must fully comply with the application process, including submitting tax returns, bank statements, and pay stubs.

How to Apply for Assistance

To apply for financial assistance patients or responsible parties must complete the St John's financial assistance application. Our Patient Assistance department processes and assists with financial assistance applications. We invite you to reach out to our Patient Assistance Team for more information.

Where to find our Financial Assistance Policy and Application

- Online: www.tetonhospital.org/billing-patient-information/financial-assistance
- Phone: 307-739-4848 (hours Monday-Fri, 8:30 am-4:45 pm)
- In person: Hospital Front Desk (hours Monday-Fri, 8:30 am-4:45 pm)
- Mailed written request: SJMC Patient Assistance team
PO Box 428
Jackson, WY 83001
- Email: billingquestions@tetonhospital.org

Financial Assistance Policy and Application are available in both Spanish and English. Please contact our Patient Assistance team for any language needs.

Eligible applicants billed no more than Amount Generally Billed

A patient determined to be eligible for financial assistance may not be charged more than amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care.